

Mummy E-CRM

Customer Relationship Management (E-CRM)





Mummy E-CRM

M : 8427096201

9815950621

Office : 0161-4653001

Email : support@mummysoftware.com

mummysoftware@gmail.com

Website : www.mummysoftware.com

Customer Relationship Management (CRM)



Increase
Turnover



Establish
the Brand



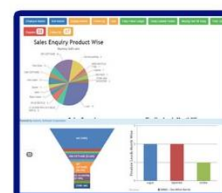
GeoLocation



Mobile App



Auto
Reminder



DashBoard



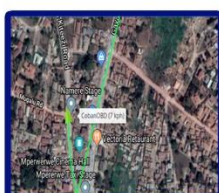
Complaint
Management



Task
Management



Documents
Management



Employee
Tracking



Dealers
Management



Quotation
Invoice



Bulk SMS &
Email



Pending
Follow-up



Birthday / Anniversary
Wishes



Employee
Management



Multi City
Control



Lead
Generation

Mummy CRM Price List

SILVER MEMBERSHIP CRM

Rs. 5,000/-
PER MONTH

Setup Charge

Rs. 50,000/-

Max 5 User Only

Module Covered :-

E-CRM, E- Register,

Complaint

Management, Task

Management

No Customize

GOLD MEMBERSHIP CRM

Rs. 10,000/-
PER MONTH

Setup Charge

Rs. 1,00,000/-

Max 15 User Only

Module Covered :-

E-CRM, E- Register,

Complaint

Management, Task

Manageent

Lite Customize

DIAMOND MEMBERSHIP CRM

Rs. 15,000/-
PER MONTH

Setup Charge

Rs. 150,000/-

Max 30 User Only

Module Covered :-

E-CRM, E- Register,

Complaint

Management, Task

Management

**Full Customize With
New Module if Required**

PLATINUM MEMBERSHIP CRM

Rs. 25,000 /-
PER MONTH

Setup Charge

Rs. 3,00,000/-

Unlimited User

Module Covered :-

E-CRM, E- Register,

Complaint

Management, Task

Management

**Full Customize With
Dedicated Server**

Price are Fixed and Final + 18% GST Extra.

SMS Charges Extra for 10,000 SMS Rs. 2,800/- only.

Dashboard of ECRM (App View)

Home Log out

Master Sale Reporting Tools List Reports

Old Reports eRegister eRegister Reports

Welcome Baldeep singh In Mummy Software Corporation

Financial Year :: 2019-2020 (DOBB :: 01-April-2019)

Employee Master

Item Master

Enquiry Master

Follow-Up

Visit

Party Follow Ledger

Today Callable Parties

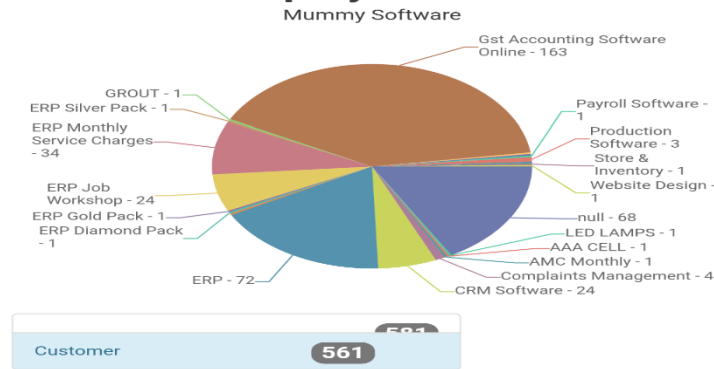
Missing Visit Till Today

Party List

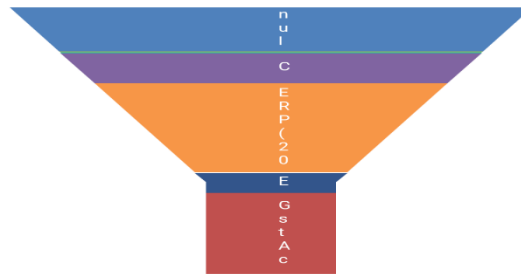
Enquires **1142**

Follow Up :- **1239**

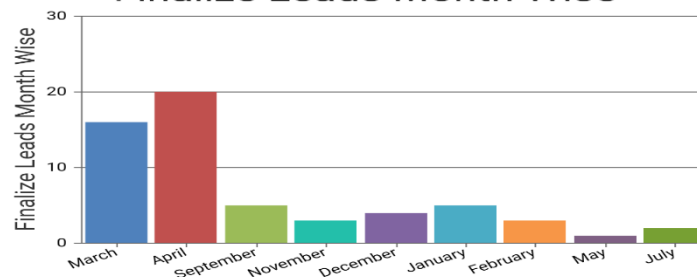
Sales Enquiry Product Wise



Sales Funnel



Finalize Leads Month Wise



Trial Version

MMbbl = One Million Barrels

Powered by Mummy Software Corporation

Party Lead Enquiry Master

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year - 2019-2020 (DOBB - 01-April-2019)

Party Lead Enquiry Master

Enter Detail / contact information of your parties who enquire about products

Date	Company name *	Name Title *	Person name	Next Date *	Assign to *	Attend type	E-mail	Mobile No:
<input type="text" value="20 / 08 / 2019"/>	<input type="text" value="Aarav International"/>	<input type="text" value="Mr."/> ▼	<input type="text" value="Suresh Verma"/>	<input type="text" value="25 / 08 / 2019"/>	<input type="text" value="Navpreet Singh >> Raju Sharma(Manager)"/> ▼	<input type="text" value="Call"/> ▼	<input type="text" value="baldeep6296@gmail.co"/>	<input type="text" value="8727034603"/>
Industry_Type	Dealer	Party Type *	City *		Product *			
<input type="text" value="Show Room"/>	<input type="text" value="Ravi Shah"/> ▼	<input type="text" value="Customer"/> ▼	<input type="text" value="Gurdashpur >> Punjab"/> <input type="button" value="C"/> <input type="button" value="+"/>		<input type="text" value="Computer"/> <input type="button" value="C"/> <input type="button" value="+"/>			

Extra Information

SMS/Email Information

Multiple File Send

(App View)

Home					Log out
Master	Sale	Reporting	Tools	List Reports	
Old Reports	eRegister	eRegister Reports			
Welcome Baldeep Singh In Demo ERP Software(Unit 1)					
Financial Year -: 2019-2020 (DOBB -: 01-April-2019)					

Party Lead Enquiry Master

Enter Detail / contact information of your parties who enquire about products

Date

20/08/2019

Company name *

Airflc Corporation

Name Title *

Mr.

Person name

Ajay Sharma

Next Date *

29/08/2019

Assign to *

Raman kaur >> Raju Sharma(Manager)

Attend type

Visit

E-mail

intesh786@gmail.com

Mobile No:

9815950621

Industry_Type

Shop

Dealer

Ravi Shah

Party Type *

Customer

City *

Khanna >> Punjab



Product *

Fan



Extra Information

SMS/Email Information

Multiple File Send

Update

Modifv

Powered by Mummy Software Co



Lead Follow Up

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year - : 2019-2020 (DOBB - 01-April-2019)

LEAD FOLLOW UP

lead follow up information

dated

Status type *

Party Name *

20 / 08 / 2019

Final

Aarav International >> ₹

Attend type

Employee Attend By *

Response

Make It Live

Call

Nav

Warm

Yes

Remarks

REMARKS

Product Information

SMS Information

Multiple File Send

Powered by Mummy Software Corporation

(App View)

Home Log out

Master Sale Reporting Tools List Reports

Old Reports eRegister eRegister Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

LEAD FOLLOW UP

lead follow up information

dated

20/08/2019

Status type *

Final

Party Name *

Airflic Corporation >> Ajay Sharma >> 98159506

Attend type

Visit

Employee Attend By *

Nav

Response

Warm

Make It Live

Yes

Remarks

They made half of the payment and remaining later

Product Information

SMS Information

Multiple File Send

Update

Modify

saveAs

Powered by Mummy Software Co

Quotation Invoice ECRM

Module : E-CRM
Software Id : 306
Change The Module
Shortcut to Open Form
Shortcut to Open Report
Home
Log out

Master
Sale
Reporting
Tools
List Reports
Old Reports
eRegister
eRegister Reports

Welcome Navpreet Singh In **Demo Software 16 (Unit 1)**
Financial Year - 2019-2020 (DOBB - 01-April-2019)

Quotation Invoice ECRM

Quotation Bill /Invoice For Lead Enquiry

invoice series name Bill No * VrType * Dated * Currency Type
 Quotation Invoice 1 QUOTATION INVOICE I 20/08/2019 none

Party Name * Employee * Attend By *

Response Next Date

Remarks

Terms & Condition Information

Product Detail

product_detail

Sno	Barcode	Product Name	Qty	Rate	Amount	tax ass val	tax rate t
1	51	Computer :: 51	100	25000	2500000	2500000	exclusi
Total	100	2500000	0	2500000	225000	225000	0

No. of Rows Req. Rows Req

Add Rows

None		PACKING	
Cartage A/c	CARTAGE	Postage A/c	POSTAGE
Labour A/c	LABOUR		
sgst a/c	225000	cgst a/c	225000
igst a/c	0	cess a/c	0
Round Up/off A/c		0	
Net Amount			
2950000			

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Update Modify



Demo Software 16

HIG-563, Jamalpur Colony, Jamalpur, Metro Road

Email : mummysoftware@gmail.com

A software & Web Development Company

Details of Supplier	QA. No.	1	Enq. By	IndiaMart
Aarav International	Dated	20 Aug 2019	Enq.Date	20 Aug 2019
Gurdashpur Person : Suresh Vema Mob : 8727034603 Email : baldeep6296@gmail.com State : Punjab	Contact : Ravi Gupta Mobile : 8648523589 Email : ravigupta457@gmail.com			
State code : 03				

SNo.	Description	HSN	Qty	Unit	Rate	Discount % AMT	Net Amt	GST %
1	Computer	8471	100	PCS	25000.00	0.00	2500000.00	18.00
			100					

Total amount in words :
Twenty Five Lac Only

Grand Total : 2,500,000.00

Terms & Conditions

Bank Detail :

Bank Name : Oriental Bank Of Comm

IFSC Code : ORBC0100240

This is Computer Generated Quotation no Signature Required

Visit to Dealer/Party

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Navpreet Singh In **Demo Software 16 (Unit 1)**

Financial Year - : 2019-2020 (DOBB - : 01-April-2019)

Visit to Dealer/Party

Please Enter the detail of your visit to Dealer/Party

Party Name *

Aarav International :: 8

Employee Attend By *

Nav

Next Date

30 / 08 / 2019

Payment Receive

100000

Order details

Remarks

REMARKS

Update

Modify

[Home](#)

[Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#)

[Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Baldeep Singh In **Demo ERP Software(Unit 1)**

Financial Year - : 2019-2020 (DOBB - : 01-April-2019)

Visit to Dealer/Party

Please Enter the detail of your visit to Dealer/Party

Party Name *

Airflc Corporation :: 9815950621

Employee Attend By *

Nav

Next Date

Payment Receive

250000.000

Order details

Remarks

REMARKS

Update

Modify

Powered by [Mummy Software](#)



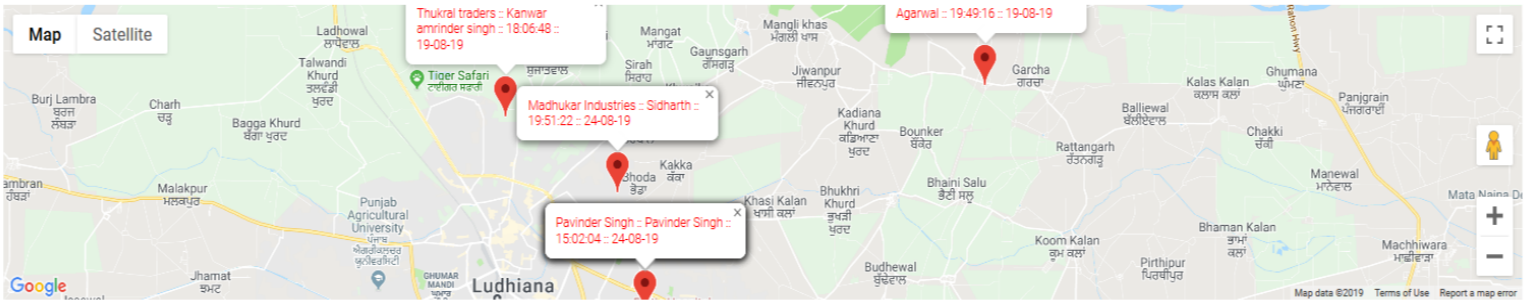
Employee Monthly Report With Location

Module : E-CRM Software Id : 2 [Home](#) [Log out](#)

Master Sale Reporting Tools List Reports Old Reports eRegister eRegister Reports

Welcome Baldeep singh In MuMMY Software Corporation
Financial Year - 2019-2020 (DOBB - 01-April-2019)

Employee / Party Location Tracking



Employee Monthly Report With Location *

Employee * Attend Type * From To

Employee Daily Call Report With Location (DCR) *

Employee * Date

Show Last Location of All Employee

Date Time

Monthly Report From : 15/08/2019 To : 25/08/2019 : Employee : Jagdish Singh

Dated	Company Name	Person	Status	City	State	Product	Response	Attend Type	Source	Next Date	Party Mobile	Party Email	Remarks	Payment Receive	Time	Lat Log
19-08-19	Thukral traders	Kanwar amrinder singh	enquiry	Ludhiana	Punjab	ERP & CRM Software		Visit	null	22-08-19	9817000007	Thukral_traders@yahoo.com	Ref by sonu , bro of soni giri	0.000	18:06:48	30.9543275 75.8546713
19-08-19	Highway Industries	Shailendra Agarwal	follow up	Ludhiana	Punjab	Data Logger (Production Couting Device)	Warm	Visit	null	20-08-19	9810370202	mangli@highwayindustries.com	He need 2 quotation & idle solution	0.000	19:49:16	30.9638277 76.0332129
21-08-19	Highway Industries	Shailendra Agarwal	quotation ecrm	Ludhiana	Punjab		Warm	Email	null	22-08-19	9810370202	mangli@highwayindustries.com	Plugging Production Software Fully Automatic , No Need punch under oracle Again	0.000	18:56:31	,
21-08-19	Highway Industries	Shailendra Agarwal	quotation ecrm	Ludhiana	Punjab		Warm	Email	null	22-08-19	9810370202	mangli@highwayindustries.com	Data logger + sensor device for production counter online at induscloud.com	0.000	19:12:01	,
22-08-19	sonu batery	sonu	follow up	Ludhiana	Punjab	Gst Accounting Software Online	Hot	Call	Manjit Singh	26-08-19	9041795000		he said, meet me monday or tuesday.	0.000	14:00:49	30.8960331 75.9065442
22-08-19	New World	Adarsh	enquiry	Ludhiana	Punjab	Gst Accounting Software Online		Call	Manjit Singh	23-08-19	7889193743		he said, tomorrow visit my company and show the demo	0.000	14:23:58	30.8960331 75.9065442
22-08-19	Simplex Tools	Nitin Jain	follow up	Ludhiana	Punjab	CRM Software	Warm	Call	Mashma Expo	12-08-19	0914522615	info@simplextools.com	he said, you have not call me. i will call you himself	0.000	14:30:30	30.9060221 75.9065442
22-08-19	Charcoal India Pvt. Ltd.	Gurmeetpal Singh	follow up	Ludhiana	Punjab	CRM Software	Warm	Call	null	16-10-19	9914033000		he said, buy crm software from another software company	0.000	14:37:53	30.8960331 75.9065442
23-08-19	Gemco Thermo Pvt Ltd	Rajeev	follow up	Ludhiana	Punjab	ERP Monthly Service Charges	Warm	Call	null	26-08-19	9654084572		He said, required only store inventory software 3 user and your software price is high. We offer 30000 setup charges and 3000 per month. He said, please talking to mr. Sumit g related erp software	0.000	12:06:40	30.9313936 75.8964188
24-08-19	SAHIL GERA	SAHIL GERA	enquiry	Faridkot	Punjab	Gst Accounting Software Online		Call	IndiaMart.com	26-08-19	9041989988	gera0006@gmail.com	Phone No Switch Off	0.000	12:40:22	30.8960982 75.9066474

Employee Daily Call Report With Location

Module : E-CRM Software Id : 2 [Change The Module](#) [Shortcut to Open Form](#) [Shortcut to Open Report](#) [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Baldeep singh In MuMMY Software Corporation
Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Employee / Party Location Tracking

Employee Monthly Report With Location *

Employee * [Attend Type *](#) [From](#) [To](#) [Show](#)

Jagdish Singh All 15 / 08 / 2019 25 / 08 / 2019

Employee Daily Call Report With Location (DCR) *

Employee * [Date](#) [Show](#)

Jagdish Singh 24 / 08 / 2019

Show Last Location of All Employee

[Date](#) [Time](#) [Show Last Location of All Employee](#) [Print](#)

25 / 08 / 2019 --:--:--

Daily Call Report of Employee : Jagdish Singh :: 24/08/2019

Company Name	Status	Dated	Next Date	Party Mobile	Remarks	Payment Receive	Time	lat Log
SAHIL GERA	enquiry	24-08-19	26-08-19	9041989988	Phone No Switch Off	0.000	12:40:22	30.8960982 , 75.9066474
Madhukar Industries	enquiry	24-08-19	26-08-19	8870140870	required demo today at 4:00 pm	0.000	14:41:43	30.8960799 , 75.9065662
Bal Krishan Yadav	enquiry	24-08-19	26-08-19	9011041313	he said, demo required on Monday morning at 10:00 am	0.000	14:49:00	30.8960799 , 75.9065662
Pavinder Singh	enquiry	24-08-19	26-08-19	9814798374	he said, call me on Monday and show demo.	0.000	15:02:04	30.8960799 , 75.9065662
Madhukar Industries	follow up	24-08-19	26-08-19	8870140870	Demo done. He said, call me on monday	0.000	19:51:22	30.9313936 , 75.8964188

Show Last Location Of All Employee

Module : E-CRM Software Id : 2 [Change The Module](#) [Shortcut to Open Form](#) [Shortcut to Open Report](#) [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Baldeep singh In MuMMY Software Corporation
Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Employee / Party Location Tracking

Employee Monthly Report With Location *

Employee * [Attend Type *](#) [From](#) [To](#) [Show](#)

Jagdish Singh All 15 / 08 / 2019 25 / 08 / 2019

Employee Daily Call Report With Location (DCR) *

Employee * [Date](#) [Show](#)

Jagdish Singh 24 / 08 / 2019

Show Last Location of All Employee

[Date](#) [Time](#) [Show Last Location of All Employee](#) [Print](#)

19 / 08 / 2019 08:00 pm

Last location of all employees

Employee	Company Name	Status	Next Date	Party Mobile	Remarks	Payment Receive	Time	Lat Log
Navpreet singh	Richa gaur std	enquiry	20-08-19	7710143843		0.000	12:23:10	30.8962577 , 75.9063917
Jagdish Singh	Highway Industries	follow up	20-08-19	9810370202	He need 2 quotation & idle solution	0.000	19:49:16	30.9638277 , 76.0332129

Today callable Party

Module : E-CRM Software Id : 2 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Jyoti sethi In MuMMY Software Corporation(UNIT 1)

Financial Year : 2019-2020 (DOBB : 01-April-2019)

mummysoftware@gmail.com Mobile -- 9815950621

MuMMY Software Corporation



A Software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamalpur Colony, Chandigarh Road, Near DCM Presidency School, Ludhiana- 141010

Callable Parties of Today

List of parties for followups by Jagdish Singh Date : 26/08/2019

Search:

Dated	Party	Product	Person	Party Mobile	City	State	Status	Response	Remarks
24-08-19	Bal Krishan Yadav	Complaints Management	Bal Krishan Yadav	9011041313	Coimbatore	Tamil Nadu	enquiry		he said, demo required on Monday morning at 10:00 am
24-08-19	Pavinder Singh	Gst Accounting Software Online	Pavinder Singh	9814798374	Ludhiana	Punjab	enquiry		he said, call me on Monday and show demo.
24-08-19	SAHIL GERA	Gst Accounting Software Online	SAHIL GERA	9041989988	Faridkot	Punjab	enquiry		Phone No Switch Off
22-08-19	sonu batery	Gst Accounting Software Online	sonu	9041795000	Ludhiana	Punjab	follow up	Hot	he said, meet me monday or tuesday.
23-08-19	Gemco Thermo Pvt Ltd	ERP Monthly Service Charges	Rajeev	9654084572	Ludhiana	Punjab	follow up	Warm	He said, required only store inventory software 3 user and your software price is high. We offer 30
24-08-19	Madhukar Industries		Sidharth	8870140870	Coimbatore	Tamil Nadu	follow up	Hot	Demo done. He said, call me on monday

Showing 1 to 6 of 6 entries

[Previous](#)

[Next](#)

Party Follow Ledger

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Navpreet Singh In Demo Software 16 (Unit 1)

Financial Year : 2019-2020 (DOBB : 01-April-2019)

mummysoftware@gmail.com Mobile -- 9815950621

Demo Software 16



A software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamalpur Colony, Jamalpur, Metro Road, Ludhiana

Party Follow Ledger of Aarav International >> 8727034603 >> Gurdashpur >> (Assign to:- Navpreet Singh)

History of follow to Aarav International >> 8727034603 >> Gurdashpur >> (Assign to:- Navpreet Singh) from 01/04/2019 to 22/08/2019

Search:

Sno	Dated	Employee	Status	Response	Next Date	Attend By	Remarks
1	20-08-19	Navpreet Singh	enquiry		25-08-19	Navpreet Singh	
2	20-08-19	Navpreet Singh	final	Warm	00-00-00	Ravi Gupta	
3	20-08-19	Navpreet Singh	quotation ecrm	Hot	20-08-19	Ravi Gupta	
4	20-08-19	Navpreet Singh	visit		00-00-00	Navpreet Singh	

Showing 1 to 4 of 4 entries

[Previous](#)

[Next](#)

All Callable Party Along Missing Date

Module : E-CRM
Software Id : 2
Change...
Shortcut ...
Shortcut t...
Home
Log out

Master
Sale
Reporting
Tools
List Reports
eRegister
eRegister Reports

Welcome Jyoti sethi In MuMMY Software Corporation(UNIT 1)
Financial Year :- 2019-2020 (DOBB :- 01-April-2019)
mummysoftware@gmail.com
Mobile -- 9815950621

MuMMY Software Corporation
A Software & Web Development Company
GSTIN : 03AUKPS0903L1ZL
HIG-563,Jamalpur Colony, Chandigarh Road, Near DCM Presidency School, Ludhiana- 141010
Callable Parties Till Today Along Missing Date

Pending Parties for Follow Up of Jagdish Singh, Product :- All till: 2019-08-25

No. of Rows :- 317

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

dated	party	product	person	next_dt	party_mobile	city	state	status	response	remarks
22-08-19	New World	Gst Accounting Software Online	Adarsh	23-08-19	7889193743	Ludhiana	Punjab	enquiry		he said, tomorrow visit my company and show the demo
21-08-19	Highway Industries		Shailendra Agarwal	22-08-19	9810370202	Ludhiana	Punjab	quotation ecrm	Warm	Plugging Production Software Fully Automatic , No Need punch under oracle Again
19-08-19	Thukral traders	ERP & CRM Software	Kanwar amrinder singh	22-08-19	9817000007	Ludhiana	Punjab	enquiry		Ref by sonu , bro of soni giri
29-07-19	Highway Industries Limited 2		Parag Gupta	10-08-19	8360459573	Ludhiana	Punjab	follow up	Cold	He said he will call us if required.
04-08-19	Gursewak Singh Std	ERP	Gursewak Singh Std	07-08-19	7220002722	Ludhiana	Punjab	enquiry		He need job & call us for job
06-08-19	RAS edges	CRM Software	Rafeeq	07-08-19	9886773890	Bangaluru	Karnatka	enquiry		He is interested and said give me a demo.
02-08-19	AKS Steels	Gst Accounting Software Online	Narang	05-08-19	9216081524	Ludhiana	Punjab	enquiry		He is planing other dos based software, we will visit at monday by call.
02-08-19	Baljeet & Associate	Gst Accounting Software Online	Baljeet Singh	05-08-19	9803311210	Ludhiana	Punjab	enquiry		He is ill now due to pain of stone. He wants to install a software to his client , he will provide r
02-08-19	Bhai Daya Singh Ji Hospital Unit II	Complaints Management	Jinny	05-08-19	9779306700	Ludhiana	Punjab	follow up	Warm	He is driving towards delhi, meeting fix on monday.
00-00-00	Kwality Fashion Shop	AAA CELL	Interjit Singh	05-08-19	9815950624	Ludhiana	Punjab	enquiry		
03-08-19	Shreedhar Industries	ERP	Abhinav Matta	05-08-19	9592913143	Ludhiana	Punjab	enquiry		He need payroll software urgent basis , also need inventory with production process wise . he will g
02-08-19	Leo Scale		Amit Sharma	03-08-19	9988825972	Amritsar	Punjab	follow up	Warm	Client to mail to him with phone numbers
02-00-19	Thiridmolar dental supplies	Gst Accounting Software Online	Gourav Arora	03-00-19	0091501000	Ludhiana	Punjab	enquiry		He is in market most of time, but we can meet him in tommorrow morning by call at 11am
27-07-19	Shree Ji Global Pvt Ltd	ERP Gold Pack	Puneet Goal	30-07-19	9316888008	Ludhiana	Punjab	follow up	Warm	He said , we will not work with you bcoz you are not stick on words. we request to metting once, the
27-07-19	Brand Wings		Happy	29-07-19	9888473000	Ludhiana	Punjab	quotation ecrm		
20-07-19	Goodwill elektro controls	ERP	JPS Chhabra	23-07-19	9876080005	Ludhiana	Punjab	follow up	Warm	He need 25 users in 15000/- earlier. We propose 10user gold pack first. Req client list with contac
19-07-19	Highway Industries	ERP Diamond Pack	Ravinder singh	23-07-19	9876708568	Ludhiana	Punjab	follow up	Warm	He call us from verma ji phone req demo from us. Arun is ready to visit & demo through our equipment
17-07-19	KNL Forging Unit II		Sandeep Mahajan	19-07-19	9811061886	Ludhiana	Punjab	quotation ecrm		
16-07-19	Highway Industries Limited		Vishav Jeet Thakur	17-07-19	9417701112	Ludhiana	Punjab	quotation ecrm	Warm	Oracle Bar code , 1Lac
13-07-19	Ajay kumar	Gst Accounting Software Online	Ajay kumar	14-07-19	9555740779	Hamirpur	Himachal Pradesh	enquiry		He is interested and He said call me Monday for A Demo.
13-07-19	Ankit	Gst Accounting Software Online	Ankit	14-07-19	8708878581	Karnal	Haryana	enquiry		he is not attend the call then we call towmoro
13-07-19	Holland Agritech Industries	Gst Accounting Software Online	Rajesh Vyas	14-07-19	9425069241	bhopal	Madhya Pradesh	enquiry		He in interested and said call me tomorrow 11am
12-07-19	Ganpati Graphics	Production Software	Ganpati	13-07-19	9519440600	Kanpur	Uttar Pradesh	enquiry		he said that he is busy right now.please send browshers and quotation and call me tomorrow.
12-07-19	Js engg Works	ERP	Ranjit Singh	13-07-19	9780513000	Patiala	Punjab	enquiry		He is interested, And manjit Singh's meeting with a phone call.
10-07-19	Advance Construction India		Lalit Kumar	12-07-19	9872620508	Ludhiana	Punjab	follow up	Hot	Discuss ecrm

Daily Calling Report (DCR)

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Navpreet Singh In Demo Software 16 (Unit 1)

Financial Year - : 2019-2020 (DOBB - : 01-April-2019)

mummysoftware@gmail.com

Mobile -- 9815950621

Demo Software 16

A software & Web Development Company

GSTIN : 03AUKPS0903L12L

HIG-563,Jamalpur Colony, Jamalpur, Metro Road, Ludhiana

Daily Call Report(DCR) of All

Daily Call Report(DCR) of Employee: All :: City: All :: Product: All :: Source: All :: Status: All :: Dealer : All Attend type All from 20/08/2019 to 20/08/2019



No. of Rows : 13

Search:

SNo	Dated	Status	Company Name	Person	Party Mobile	Party Email	City	State	Product	Response	Employee	Attend Type	Source	Remarks	Next Date	Location
1	20-08-19	final	Aarav International	Suresh Verma	8727034603	baldeep6296@gmail.com	Gurdashpur	Punjab	Computer	Warm	Navpreet Singh	Call	IndiaMart		00-00-00	30.695424 :: 76.8376832
2	20-08-19	visit	Aarav International	Suresh Verma	8727034603	baldeep6296@gmail.com	Gurdashpur	Punjab			Navpreet Singh	Visit	IndiaMart		00-00-00	30.695424 :: 76.8376832
3	20-08-19	enquiry	Aarav International	Suresh Verma	8727034603	baldeep6296@gmail.com	Gurdashpur	Punjab	Computer		Navpreet Singh	Call	IndiaMart		25-08-19	30.695424 :: 76.8376832
4	20-08-19	quotation ecrm	Aarav International	Suresh Verma	8727034603	baldeep6296@gmail.com	Gurdashpur	Punjab		Hot	Navpreet Singh	Email	IndiaMart		20-08-19	::
5	20-08-19	final	Airfirc Corporation	Ajay Sharma	9815950621	intesh786@gmail.com	Khanna	Punjab	Fan	Warm	Raman kaur	Visit	IndiaMart		00-00-00	30.695424 :: 76.8376832
6	20-08-19	visit	Airfirc Corporation	Ajay Sharma	9815950621	intesh786@gmail.com	Khanna	Punjab			Raman kaur	Visit	IndiaMart		00-00-00	30.695424 :: 76.8376832
7	20-08-19	enquiry	Airfirc Corporation	Ajay Sharma	9815950621	intesh786@gmail.com	Khanna	Punjab	Fan		Raman kaur	Visit	IndiaMart		29-08-19	30.695424 :: 76.8376832
8	20-08-19	follow up	Akari India	Sachin Goel	9877392053	navpreet8317@gmail.com	Chittoor[36]	Andhra Pradesh		Cold	Baldeep Singh	Visit	IndiaMart		15-09-19	30.695424 :: 76.8376832
9	20-08-19	enquiry	Akari India	Sachin Goel	9877392053	navpreet8317@gmail.com	Chittoor[36]	Andhra Pradesh	Air conditioner		Baldeep Singh	Visitor	IndiaMart		29-08-19	30.695424 :: 76.8376832
10	20-08-19	follow up	Ambika Electronics	Raju Kumar	9815952123	baldeepsingh6296@gmail.com	Dehradun	Uttarakhand		Hot	Sandeep Kumar	Email	IndiaMart		10-09-19	30.695424 :: 76.8376832
11	20-08-19	enquiry	Ambika Electronics	Raju Kumar	9815952123	baldeepsingh6296@gmail.com	Dehradun	Uttarakhand	Computer		Sandeep Kumar	Call	IndiaMart		30-08-19	30.695424 :: 76.8376832
12	20-08-19	cancel	Daljit Exports	Rahul Kumar	9501019601	iksharma852@gmail.com	Lucknow	Uttar Pradesh		Cold	Anmol	SMS	IndiaMart		00-00-00	30.695424 :: 76.8376832
13	20-08-19	enquiry	Daljit Exports	Rahul Kumar	9501019601	iksharma852@gmail.com	Lucknow	Uttar Pradesh	LED		Anmol	SMS	IndiaMart		26-08-19	30.8960385 :: 75.9066923

Showing 1 to 13 of 13 entries

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Employee DCR Summary Counting

Module : E-CRM

Software Id : 306

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Welcome Navpreet Singh In Demo Software 16 (Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

mummysoftware@gmail.com

Mobile -- 9815950621

Demo Software 16

A software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamalpur Colony, Jamalpur, Metro Road, Ludhiana

Employee DCR Summary Counting

Employee DCR Summary Counting of Employee: All :: Product: All :: Attend Type: All Enquiry Source:: All from 01/08/2019 to 22/08/2019

No. of Rows : 5

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

SNo	Employee	Enquiry	Follow Up	Cancel	Final	Quotation	Quotation Invoice	Visit
1	Anmol	1	0	1	0	0	0	0
2	Baldeep Singh	1	1	0	0	0	0	0
3	Navpreet Singh	1	0	0	1	1	0	1
4	Raman kaur	1	0	0	1	0	0	1
5	Sandeep Kumar	1	1	0	0	0	0	0

Showing 1 to 5 of 5 entries

Previous 1 Next

Sales Funnel

Module : E-CRM

Software Id : 2

Change...

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eRegister Reports

Welcome Jyoti sethi In MuMMY Software Corporation(UNIT 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

mummysoftware@gmail.com

Mobile -- 9815950621

MuMMY Software Corporation

A Software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamalpur Colony, Chandigarh Road, Near DCM Presidency School, Ludhiana- 141010

Sale Funnel

All Parties Status of Employee Assign To :- All from 01/04/2019 to 25/08/2019

No. of Rows : 230

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

sno	Company Name	person	remarks	enquiry	follow	quotation	cancel	final
1	Ankit Industries Private Limited	Ankit Soni	He is interested in app. he is out of station now, wants to meet at comng next thrusday	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Vesco Cycle	Sumit Arora	he said, not requirement any software	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	A.G. Dung Hosier	Shubash Arora	not required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4	Aarti Diwakar	Aarti Diwakar	She said tomorrow i will visit your office regarding for software demo	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Abhay	Abhay	cut the call	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Acme Enterprises	Adish Bansal	not required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7	ACTO COMPUTER	SAURABH	he said, not required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8	Advance Construction India	Lalit Kumar	Discuss ecrm	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Adventure Fastners	Pankaj Kumarn	he said, present time not required any software	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10	AGM Industries	Ashwani Garg		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Ajay kumar	Ajay kumar	He is interested and He said call me Monday for A Demo.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	akaal builders	a.s.sidhu	he said, Monday call me.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	AKS Steels	Narang	He is planing other dos based software, we will visit at monday by call.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Alea Modular Kitchen	mukul garg		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
15	Amar Mahwa Hud	Bhupinder Singh	he said, i will call you sometime later.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Amba Industries	Vivek Loomba	he said, not required any software	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
17	Amita	Amita	wrong number	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
18	Amreesh Kumar	Amreesh Kumar	not attend call	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Amrik Singh & Co.	Amrik Singh	he said, not requirement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
20	Anil Kumar Singh	Anil Kumar Singh	500 Advance	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21	Ankit	Ankit	he is not attend the call then we call towmoro	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Ankush Dhawan	Ankush Dhawan	he said monday i will visit your office and he is a accountant, 6-7 years experience.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Ar Infotech	Ajit	He has reference of low cost, we want to motivate him & become our dealer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Asap Solution	Shekar	he is busy now, we will call him on monday	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Aura Auto Forge Pvt.Ltd.	Harjot Singh	cut the call	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Cancel Order Reason Summary

Module : E-CRM Software Id : 2 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Jyoti sethi In MuMMY Software Corporation(UNIT 1)

Financial Year : 2019-2020 (DOBB : 01-April-2019)

mummysoftware@gmail.com Mobile – 9815950621

MuMMY Software Corporation



A Software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamapur Colony, Chandigarh Road, Near DCM Presidency School, Ludhiana- 141010

Cancel Order Reason Summary

Cancel Order Reason Summary from 01/04/2019 to 31/08/2019



No. of Rows :- 4

Search:

Sno	Reason For Cancel	Total Companies
1		11
2	Buy From Somewhere else	5
3	Not Required	56
4	Software is Costly	2
Grand Total		74.00

Showing 1 to 4 of 4 entries

Cancel Order Reason Detail

Module : E-CRM Software Id : 2 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Jyoti sethi In MuMMY Software Corporation(UNIT 1)

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mummysoftware@gmail.com Mobile – 9815950621

MuMMY Software Corporation



A Software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamapur Colony, Chandigarh Road, Near DCM Presidency School, Ludhiana- 141010

Cancel Order Reason Detail

Leads Cancel by All, Reason :- Buy From Somewhere else from 01/04/2019 to 31/08/2019



No. of Rows :- 5

Search:

Sno	Dated	Company	Name	Attend Type	Employee	City	Mobile	Email	Reason For Cancel
1	01-04-19	master badshah	Master Badshah Katlari	Call	Jagdish Singh	kukshi	9752530501		Buy From Somewhere else
2	01-04-19	Moniksha Worldwide Pharmaceutical Pvt.Ltd	Nitin Anand	Call	Jagdish Singh	Ambala	8048927379	monikshaworldwide@gmail.com	Buy From Somewhere else
3	04-04-19	Create Art Design	Pawan Deep Singh	Call	Jagdish Singh	Ludhiana	9988510292	createartdesigncad@gmail.com	Buy From Somewhere else
4	06-04-19	JM Engg Works	Gursewak singh	Call	Jagdish Singh	Ludhiana	9465189640	jmengg_works@yahoo.in	Buy From Somewhere else
5	06-04-19	Sumit	Sumit	Call	Jagdish Singh	Ludhiana	8756280456	sumitramaiah@gmail.com	Buy From Somewhere else

Showing 1 to 5 of 5 entries

Untouch Dealer List

Module : E-CRM

Software Id : 40

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Welcome Baldeep singh In TEST Mummy Software(UNIT 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

support@mummysoftware.com

Mobile – 9915198601

TEST Mummy Software


A Software & Web Development Company


GSTIN : 03AUKPS0903L1ZL

HIG 563, Jamalpur colony,Ludhiana, Ludhiana

Untouch Dealer List

List of Dealer Not Visit by Employee :- All from 01/08/2019 to 31/08/2019





No. of Rows :- 3

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

Sno	Dealer Company Name	Dealer Name	Employee	City	Mobile	Email	Party Type	Treated As
1	Harjeet Singh	Harjeet Singh	Baldeep Singh	Ludhiana	5454545454	har@gmail.com	Dealer	Dealer
2	Jagdeep Singh	Jagdeep Singh	Baldeep Singh	Ludhiana	2525252525	jag@gmail.co	Distributor	Dealer
3	Umesh	Umesh	Baldeep Singh	Ludhiana	4521212121	um@gmail.c	Relatives	Dealer

Showing 1 to 3 of 3 entries

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Fresh Quotation Employee Wise

Module : E-CRM Software Id : 40

Change... ▼

Shortcut ... ▼

Shortcut t... ▼

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Welcome Baldeep singh In TEST Mummy Software(UNIT 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

support@mummysoftware.com Mobile -- 9915198601

TEST Mummy Software

A Software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG 563, Jamalpur colony,ludhiana, Ludhiana

Fresh Quotaion Employee Wise

Fresh Quotaion by Employee All from 01/08/2019 to 31/08/2019

No. of Rows :- 3

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

Sno	Dated	Party Name	Name	Attend Type	Employee Name	Next Date	City	Mobile	Email	Quantity	Rate	Amount
1	03-08-19	MSc	Baldeep	Email	Navpreet	05-08-19	Ludhiana	9878948477	singhbaldeep62@yahoo.in	0.000	0.00	0.00
2	08-08-19	Kuldeep & Company	Kuldeep Kumar ji	Visit	Navpreet	10-08-19	Ludhiana	9646546000	abc123@gmail.com	5.000	25.00	125.00
3	22-08-19	MSc	Baldeep	Email	Navpreet	22-08-19	Ludhiana	9878948477	singhbaldeep62@yahoo.in	0.000	0.00	0.00
Grand Total												125.00

Showing 1 to 3 of 3 entries

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Enquiry List

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Navpreet Singh In Demo Software 16 (Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

mummysoftware@gmail.com Mobile -- 9815950621

Demo Software 16

A software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamalpur Colony, Jamalpur, Metro Road, Ludhiana

List of Parties Cur Enquiry

List of Leads Cum Parties Assigned to : All and Generated By : All for Product : All :: Source: All :: Party Type : All :: Dealer : All

Sno	Company Name	Name	Assign to	Source	City	Mobile	Email	Product	Remarks
1	Aarav International	Suresh Verma	Navpreet Singh	IndiaMart	Gurdashpur	8727034603	baldeep6296@gmail.com	Computer	
2	Airflc Corporation	Ajay Sharma	Raman kaur	IndiaMart	Khanna	9815950621	intesh786@gmail.com	Fan	
3	Akari India	Sachin Goel	Baldeep Singh	IndiaMart	Chittoor[36]	9877392053	navpreet8317@gmail.com	Air conditioner	
4	Ambika Electronics	Raju Kumar	Sandeep Kumar	IndiaMart	Dehradun	9815952123	baldeepsingh6296@gmail.com	Computer	
5	Daljit Exports	Rahul Kumar	Anmol	IndiaMart	Lucknow	9501019601	iksharma852@gmail.com	LED	

Showing 1 to 5 of 5 entries

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Party With Location List

Module : E-CRM Software Id : 306 [Home](#) [Log out](#)

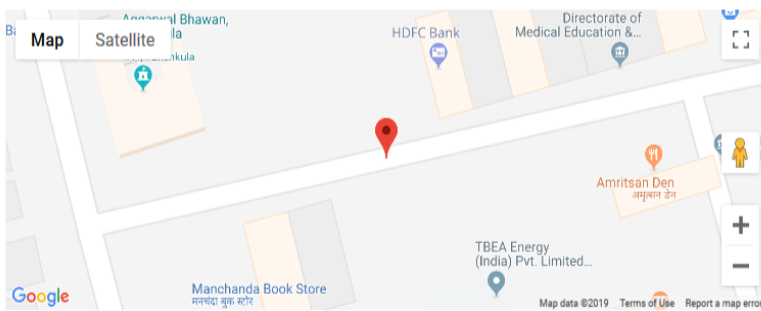
[Master](#) [Sale](#) [Reporting](#) [Tools](#) [List Reports](#) [Old Reports](#) [eRegister](#) [eRegister Reports](#)

Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Party List With Location(e-crm)

Party List With Location



Employee *

Party List *

sno	dated	person_name	company_name	party_mobile	party_email	Show Location
1	2019-08-20	Ajay Sharma	Airflc Corporation	9815950621	intesh786@gmail.com	<input type="button" value="Show"/> <input type="button" value="Scroll up to view the Party Location"/>
2	2019-08-20	Suresh Verma	Aarav International	8727034603	baldeep6296@gmail.com	<input type="button" value="Show"/>
3	2019-08-20	Rahul Kumar	Daljit Exports	9501019601	iksharma852@gmail.com	<input type="button" value="Show"/>
4	2019-08-20	Sachin Goel	Akari India	9877392053	navpreet8317@gmail.com	<input type="button" value="Show"/>
5	2019-08-20	Raju Kumar	Ambika Electronics	9815952123	baldeepsingh6296@gmail.com	<input type="button" value="Show"/>

Total Records :- 5

Auto Remainder SMS

Hello Akashdeep,

Your followups for [today](#):

Janta Cycle Store :: Yatin Verma ::

[9878948477](#) :: I made call to

Customer and they fix meeting for
tomorrow

Demo Company

Auto Reminder

Complaint Management

Dashboard

2:12 PM

0.0KB/s 4G LTE 20

Mummy ERP

Module : Complaint Management

Software Id : 306

Change The Module ▼

Shortcut to Open Form ▼

Shortcut to Open Report ▼

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Master Service Task Service Reports

List Reports Task Reports

Welcome Baldeep Singh In **Demo ERP Software(Unit 1)**

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Pending Tickets of ?/ session_sysUserEmpName /?

Total Records :- 0

All Staff Pending Tickets Nos

sno	Employee	Nos
1	Rahul Kumar	1

Total Records :- 1

All Party Pending Tickets Nos

Total Records :- 0

All Staff Pending Task Nos

sno	Employee	Nos
1	Baldeep Singh	3
2	Inteshwar	1
3	Ravi Gupta	1

Total Records :- 3



Create New Ticket for Installation

Module : Complaint Management

Software Id : 306

Change The Module

Shortcut to Open Form

Shortcut to Open Report

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Service Reports

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Task Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year - 2019-2020 (DOBB - 01-April-2019)

Create New Ticket for Installation

Make a Single Ticket for every Installation

gst_tin_no	Mobile	Email	city
03ATYPS7536G1Z1	9878948477 ,	baldeep6296@gmail.com ,	Ludhiana

Dated *

Job NO *

vtrtype

22/08/2019

-1

Installation

Party Name *

Seventh International >> >> 9878948477 >> baldeep6296@gmail.com >> Ludhiana

Dealer

Ravi Shah

Employee(whom to assign) *

Product *

Navpreet Singh

Air conditioner

Serial No *

Full Warenty in months

Partial Warenty in Months

CND4525R874

60

30

Complaint Title *

Ticket Target Date *

ilation of Air Conditioner

23/08/2019

Complaint

Remarks

Installation of Air Conditioner

Powered by Mummy Software Corporation

save

Modify

Message/ Email of Installation to Customer

2:15 PM

1.6KB/s

4G LTE

2:20 PM

0.4KB/s

4G LTE

<

BW-MUMMYs

>

📎

🗑

✉

⋮

12:22 PM

M/S Seventh International ,
Thank you for contacting Demo ERP Software. Your request for installation has been registered with the Job No: 2 for Product: Air conditioner

Manjit Singh Sethi
91 [9815950621](tel:9815950621)

Products Details of
Air conditioner dated
2019-08-28

Inbox

☆

Mummy Software...

12:33 pm

to me

<

⋮

M/S Seventh International ,

Thank you for contacting Texla Vision Customer Care. Your complaint has been registered with the Job No: 1 for Product: Air conditioner. Our representative will contact you soon.

Do Good Be Good
Manjit Singh Sethi

MuMMy Software Corporation
HIG 563, Focal Point, Chd. Road, Ludhiana (141010)
(Ph.) 0161-4653001 (Mob.) +91-98159-50621 ,
8146644001
Email : info@mummysoftware.com

+

Text message

↑

App View

2:07 PM

0.8KB/s 4G LTE 20

Mummy ERP

Module : Complaint Management

Software Id : 306

Change The Module

Shortcut to Open Form

Shortcut to Open Report

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Task Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Create New Ticket for Installation

Make a Single Ticket for every Installation

Dated *

22/08/2019

Job NO *

2

vrtype

installation

Party Name *

Seventh International >> >> 9878948477 >>

C

+

Dealer

Ravi Shah

C

+

Employee(whom to assign) *

Navpreet Singh

Product *

Air conditioner

C

+

Serial No *

CND4525R874

Full Warenty in months

60.00

Partial Warrenty in Months

30.00

Complaint Title *

Installation of Air Conditioner

Ticket Target Date *

Complaint

Installation of Air Conditioner

Remarks

Update

Modify

Powered by Mummy Software

Ticket Complaint Solution

Module : Complaint Management

Software Id : 306

Change The Module

Shortcut to Open Form

Shortcut to Open Report

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year - 2019-2020 (DOBB - 01-April-2019)

Ticket Solve & Answer

Ticket Response

dated	complaint_no	party_name	comp_title	product_name	target_date	contact_person	subparty_name	subparty_mobile
22-08-2019	2	Seventh International	Installation of Air Conditioner	Air conditioner	23-08-2019		null	null

Ticket Id *

2 >> Installation >> 2019-08-22 >> Installation of Air Conditioner >> Seventh International

Contact Date *

23/08/2019

STATUS *

solved

Problem

Installation of Air Conditioner.

How to solve

Installation of Air Conditioner Successfully Completed.

Remarks

save

Modify

Powered by Mummy Software Corporation

Message to Customer

2:15 PM

0.1KB/s 4G LTE 20



BP-MUMMYs

12:25 PM

Thank you Seventh International for contacting Demo ERP Software Customer Care. Customer Care. Complaint is : Installation of Air Conditioner. If your complaint is solved and you are satisfied with this service, please share this Happy Code with our service representative - [13533](#)



Text message



App View

2:09 PM

0.0KB/s 4G You Life 20

Mummy ERP

Module : Complaint Management

Software Id : 306

Change The Module

Shortcut to Open Form

Shortcut to Open Report

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MasterServiceTaskService Reports

List ReportsTask Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year -: 2019-2020 (DOBB -: 01-April-2019)

Ticket Solve & Answer

Ticket Response

Ticket Id *

None

+

Contact Date *

23/08/2019

STATUS *

solved

Problem

Installation of Air Conditioner.

How to solve

Installation of Air Conditioner Successfully Completed.

Remarks

UpdateModifv

Powered by Mummy Software

Task Close By OTP

Module : Complaint Management

Software Id : 306

Change The Module

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year - 2019-2020 (DOBB - 01-April-2019)

Ticket Close By OTP

Close a Ticket afer otp confirmation by Customer

Successfully Matched OTP, Ticket has been closed !!

Complaint Id

2>>installation>>2019-08-22>>Installation of Air Conditioner>>Seventh International

Enter OTP *

13533

Verify OTP

Resend OTP

Powered by [Mummy Software Corporation](#)

Message/Email to Customer

App View

2:11 PM

0.0KB/s 4G LTE 20

Mummy ERP

Module : Complaint Management

Software Id : 306

Change The Module

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year -: 2019-2020 (DOBB -: 01-April-2019)

Ticket Close By OTP

Close a Ticket afer otp confirmation
by Customer

Successfully Matched OTP, Ticket has
been closed !!

Complaint Id

3>>installation>>2019-08-29>>Installation o

Enter OTP *

98544

Verify OTP

Resend OTP

Powered by Mummy Software Corporation

Create New Ticket

Module : Complaint Management

Software Id : 306

Change The Module

Shortcut to Open Form

Shortcut to Open Report

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Master Service Task Service Reports List Reports Task Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year - 2019-2020 (DOBB - 01-April-2019)

Create New Ticket

1. Make a Single Ticket for every Complaint
2. Ticket Solve Entry
3. Ticket Close Entry

party_name	party_mobile	warranty	partial_warrenty	Dated
Seventh International	9878948477	60.00	30.00	2019-08-22

Dated * Job NO * vrtype *
29 / 08 / 2019 -1 complaint

Product * Serial No *
Air conditioner CND4525R874

Party Name * Sub Customer Contact Person
Seventh International () none

Employee(whom to assign) *
Amandeep Singh

Complaint Title * Ticket Target Date *
Air Conditioner not Worl 29 / 08 / 2019

Complaint Remarks
Air Conditioner not working properly and not even get started.

dated vrno comp_title vrtype product_name ticket_type emp_name city state

save Modify

App View

2:08 PM

0.0KB/s 4G

Mummy ERP

Module : Complaint Management

Software Id : 306

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Create New Ticket

1. Make a Single Ticket for every Complaint

2. Ticket Solve Entry

3. Ticket Close Entry

Dated *

29/08/2019

Job NO *

1

vrtype *

complaint

Product *

Air conditioner

Serial No *

CND4525R874

Party Name *

Seventh International ()

Sub Customer Contact Person

none

Employee(whom to assign) *

Amandeep Singh

Complaint Title *

Air Conditioner not Working

Ticket Target Date *

29/08/2019

Complaint

Air Conditioner not working properly and not even get started.

Remarks

show message

Update

Modify

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Ticket Complaint Solution

Module : Complaint Management Software Id : 306 [Home](#) [Log out](#)

Master Service Task Service Reports List Reports Task Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year : 2019-2020 (DOBB : 01-April-2019)

Ticket Solve & Answer

Ticket Response

dated	complaint_no	party_name	comp_title	product_name	target_date	contact_person	subparty_name	subparty_mobile
29-08-2019	1	Seventh International	Air Conditioner not Working	Air conditioner	29-08-2019		null	null

Ticket Id *

Contact Date *

STATUS *

1 >> complaint >> 2019-08-29 >> Air Conditioner not Working >> Seventh International



29 / 08 / 2019

solved

Problem

Air Conditioner not working properly and not even get started.

How to solve

The main switch of Air Conditioner is not working and we changed it in warranty.

Remarks

save

Modify

Powered by Mummy Software Corporation

Ticket Close By OTP

Module : Complaint Management Software Id : 306 [Home](#) [Log out](#)

Master Service Task Service Reports List Reports Task Reports

Welcome Baldeep Singh In Demo ERP Software(Unit 1)
Financial Year : 2019-2020 (DOBB : 01-April-2019)

Ticket Close By OTP

Close a Ticket after otp confirmation by Customer

Successfully Matched OTP, Ticket has been closed !!

Complaint Id

Enter OTP *

1>>complaint>>2019-08-29>>Air Conditioner not Working>>Seventh International

80012

Verify OTP

Resend OTP

Powered by Mummy Software Corporation

All Ticket Bucket

Module : Complaint Management

Software Id : 306

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Demo ERP Software

A software & Web Development Company

GSTIN : 03AUKPS0903L1ZL

HIG-563,Jamalpur Colony, Jamalpur, Metro Road, Ludhiana

Ticket Buket Employee wise

Ticket Bucket Pending of Employee -: All , party -: All, type -: closed

No. of Rows :- 2

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

SNO	Dated	Job No	Voucher Type	Product	Serial No	Employee	Party Name	Mobile	Complaint Title	Ticket Type	Target Date	Complaint	Remarks
1	29-08-2019	1	complaint	Air conditioner	CND4525R874	Amandeep Singh	Seventh International	9878948477	Air Conditioner not Working	closed	29-08-2019	Air Conditioner not working properly and not even get started.	
2	22-08-2019	2	installation	Air conditioner	CND4525R874	Navpreet Singh	Seventh International	9878948477	Installation of Air Conditioner	closed	23-08-2019	Installation of Air Conditioner	

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Ticket History Ticket Wise

Module : Complaint Management

Software Id : 306

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Ticket History ticket wise

Detail of Ticket id :- 2>>Installation of Air Conditioner>>Seventh International from 01/04/2019 to 29/08/2019



No. of Rows :- 2

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

SNO	Dated	Job No	vouchar Type	Party Name	Complaint Title	Product Name	Ticket Type	Status	City	State	Employee	Target Date	Complaint	Remarks
1	22-08-2019	2	installation	Seventh International	Installation of Air Conditioner	Air conditioner	closed	solved	Ludhiana	Punjab	Navpreet Singh	23-08-2019	Installation of Air Conditioner	
2	23-08-2019	2	Ticket Solve	Seventh International	Installation of Air Conditioner	Air conditioner		solved	Ludhiana	Punjab	Navpreet Singh	23-08-2019	Installation of Air Conditioner.	

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Ticket History Party Wise

Module : Complaint Management Software Id : 306 [Home](#) [Log out](#)

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Ticket History Party Wise

Detail of Ticket Id :- 298>>Seventh International>>>>Ludhiana from 01/04/2019 to 29/08/2019

No. of Rows :- 4

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

SNO	Job No	Dated	vouchar Type	Party Name	Complaint Title	Product	Target Date	Status	City	State	Employee	Complaint	Remarks
1	2	22-08-2019	installation	Seventh International	Installation of Air Conditioner	Air conditioner	23-08-2019	solved	Ludhiana	Punjab	Navpreet Singh	Installation of Air Conditioner	
2	2	23-08-2019	Ticket Solve	Seventh International	Installation of Air Conditioner	Air conditioner	23-08-2019	solved	Ludhiana	Punjab	Navpreet Singh	Installation of Air Conditioner.	
3	1	29-08-2019	complaint	Seventh International	Air Conditioner not Working	Air conditioner	29-08-2019	pending	Ludhiana	Punjab	Amandeep Singh	Air Conditioner not working properly and not even get started.	
4	1	29-08-2019	Ticket Solve	Seventh International	Air Conditioner not Working	Air conditioner	29-08-2019	solved	Ludhiana	Punjab	Amandeep Singh	Air Conditioner not working properly and not even get started.	

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Ticket List Employee Wise

Module : Complaint Management Software Id : 306 [Home](#) [Log out](#)

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Ticket List Employee wise & date wise

Ticket Pending of Employee -All , party -All, type - All, city- All, voucher - All, product - All from 01/04/2019 to 29/08/2019

No. of Rows: 3

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

SNO	Dated	Job No	Voucher Type	Product Name	Serial No	Party Name	City	State	Employee Name	Ticket Type	Complaint	Remarks
1	22-08-2019	2	installation	Air conditioner	CND4525R874	Seventh International	Ludhiana	Punjab	Navpreet Singh	closed	Installation of Air Conditioner	
2	29-08-2019	1	complaint	Air conditioner	CND4525R874	Seventh International	Ludhiana	Punjab	Amandeep Singh	closed	Air Conditioner not working properly and not even get started.	
3	29-08-2019	3	installation	Laptop	CNE4587EF584	Ecoline Auto Systems	Dehli	Delhi	Inteshwar	open	Installation of New laptop install windows Install other necessary software.	

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Installation List Dealer Wise

Module : Complaint Management
Software Id : 306
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Mobile -- 9815950621

Demo ERP Software

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Installation list Dealer Wise

Details of Installation of Dealer :- All, Employee:- All, City :- All, State :- All from 01/08/2019 to 29/08/2019

No. of Rows :- 2
Show 25 rows
Copy
CSV
Excel
Column visibility

Search:

Sno	Dated	Job No	Ticket Type	Target Date	Party Name	Mobile	Address	State	City	Remarks
1	29-08-19	3	open	29-08-19	Ecoline Auto Systems	8968321031	A-2, Shopping Center, Tagore garden	Delhi	Dehli	
2	22-08-19	2	closed	23-08-19	Seventh International	9878948477	Street No. 4, Shimlia Puri	Punjab	Ludhiana	

Showing 1 to 2 of 2 entries

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Installation Summary Employee Wise

Module : Complaint Management
Software Id : 306
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Demo ERP Software

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HIG-563,Jamalpur Colony, Jamalpur, Metro Road, Ludhiana
Installation and Complaint Summary Employee Wise

Summary of All , Employee:- All, City :- All, State :- All from 01/08/2019 to 29/08/2019

No. of Rows :- 3

Show 25 rows
Copy
CSV
Excel
Column visibility

Search:

Sno	vrtype	Employee	City	State	Total Tickets	Open	Closed
1	complaint	Amandeep Singh	Ludhiana	Punjab	1	0	1
2	installation	Inteshwar	Dehli	Delhi	1	1	0
3	installation	Navpreet Singh	Ludhiana	Punjab	1	0	1

Showing 1 to 3 of 3 entries

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Mummy ERP

Module : Complaint Management

Software Id : 306

Change The Module ▼

Shortcut to Open Form ▼

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Welcome Baldeep Singh In **Demo ERP Software(Unit 1)**

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Pending Tickets of ?/ session_sysUserEmpName /?

Total Records :- 0

All Staff Pending Tickets Nos

sno	Employee	Nos
1	Rahul Kumar	1

Total Records :- 1

sno	Employee	Nos
1	Rahul Kumar	1

Total Records :- 1

All Party Pending Tickets Nos

Total Records :- 0

All Staff Pending Task Nos

sno	Employee	Nos
1	Baldeep Singh	2
2	Ravi Gupta	1

Total Records :- 2

Create new Task

Module : Complaint Management

Software Id : 306

Change The Module ▼

Shortcut to Open Form ▼

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Welcome Baldeep Singh In **Demo ERP Software(Unit 1)**

Financial Year - : 2019-2020 (DOBB - : 01-April-2019)

Task Management

1. Assign Task to Employee
2. Task Solve Entry & Generate OTP
3. Task Close by Enter OTP

Dated *

26-08-2019

Task No. *

2

vrtype *

task

Employee *

Baldeep Singh ▼

Task *

Payment Collection

Target Date *

27-08-2019

Party Name

Aarav International () :: 7856324152

OTP Send to Party

no ▼

Person Name

none ▼

Product

Montra Cycle

Description

100000 payment remaining
Collect and Submit to accounts department

Remarks

Update

Modify

Powered by Mummy Software Corporation

App View

3:29 PM

0.4KB/s 4G 55

Mummy ERP

Module : Complaint Management

Software Id : 306

Change The Module

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year :: 2019-2020 (DOBB :: 01-April-2019)

Task Management

1. Assign Task to Employee

2. Task Solve Entry & Generate OTP

3. Task Close by Enter OTP

Dated *

26/08/2019

Task No. *

2

vrtype *

task

Employee *

Baldeep Singh

Task *

Payment Collection

Target Date *

27/08/2019

Party Name

Aarav International () :: 7856324152

OTP Send to Party

no

Person Name

none

Product

Montra Cycle

Description

100000 payment remaining
Collect and Submit to acoounts department

Remarks

Update

Modify

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Task Solve Multiple

Module : Complaint Management

Software Id : 306

Change The Module

Shortcut to Open Form

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Multiple Task Solve (Pending Task)

Colour Scheme as :- Orange = Today Pending Task, Red = Pending Task which Target date pass away, Bl

Show Emp Task *

Party Name *

Product Name *

all

all

all

Show

Pending Task List *

Task Id	Dated	Task	Party	Product	Emp Name	Ticket Type	Target Date	Solve	Enter OTP	verify_OTP	Resend-OTP
1	23-08-19	Installation of Air Conditioner	Hi-Tech Enterprise	Blank	Ravi Gupta	open	29-08-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
2	26-08-19	Payment Collection	Aarav International	Montra Cycle	Baldeep Singh	open	27-08-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
6	29-08-19	Visit	Wago Private Limited	Blank	Baldeep Singh	open	05-09-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
4	20-08-19	Increase Production Speed	Hi-Tech Enterprise	Hercules Cycle	Baldeep Singh	open	20-08-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
5	29-08-19	Requirement New Workers	GK Techno Solutions	Blank	Inteshwar	open	01-09-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>

Total Records :- 5

Powered by Mummy Software Corporation

Task Solve By OTP

Module : Complaint Management

Software Id : 306

Change The Module

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Welcome Baldeep Singh In Demo ERP Software(Unit 1)

Financial Year :- 2019-2020 (DOBB :- 01-April-2019)

Multiple Task Solve (Pending Task)

Colour Scheme as :- Orange = Today Pending Task, Red = Pending Task which Target date pass away, Bl

Show Emp Task *

Party Name *

Product Name *

all

all

all

Show

Pending Task List *

Task Id	Dated	Task	Party	Product	Emp Name	Ticket Type	Target Date	Solve	Enter OTP	verify_OTP	Resend-OTP
1	23-08-19	Installation of Air Conditioner	Hi-Tech Enterprise	Blank	Ravi Gupta	open	29-08-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
2	26-08-19	Payment Collection	Aarav International	Montra Cycle	Baldeep Singh	open	27-08-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
6	29-08-19	Visit	Wago Private Limited	Blank	Baldeep Singh	open	05-09-19	<button>solve</button>	<input type="text"/>	<button>Verify OTP</button>	<button>Resend OTP</button>
4	20-08-19	Increase Production Speed	Hi-Tech Enterprise	Hercules Cycle	Baldeep Singh	open	20-08-19	<button>solve</button>	94461	<button>Verify OTP</button>	<button>Resend OTP</button>
5	29-08-19	Requirement New Workers	GK Techno Solutions	Blank	Inteshwar	open	01-09-19	<button>solve</button>	56709	<button>Verify OTP</button>	<button>Resend OTP</button>

Total Records :- 5

Powered by Mummy Software Corporation

All Task Bucket

Module : Complaint Management

Software Id : 306

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Task Buket Employee wise

Task Bucket Pending of Employee :- All , type :- All



No. of Rows :- 5

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

SNO	Dated	Task Id	Employee	Title	Status	Target Date	Party Name	Product	Description
1	26-08-2019	2	Baldeep Singh	Payment Collection	open	27-08-2019	Aarav International	Montra Cycle	100000 payment remaining Collect and Submit to accounts department
2	20-08-2019	4	Baldeep Singh	Increase Production Speed	closed	20-08-2019	Hi-Tech Enterprise	Hercules Cycle	Speed up production. We have to deliver to Party 10000 Items today.
3	29-08-2019	6	Baldeep Singh	Visit	open	05-09-2019	Wago Private Limited	Blank	Baldeep, you want to know to meet with Sanwood India and Linear Ways India Client on 05/09/2019.
4	29-08-2019	5	Inteshwar	Requirement New Workers	closed	01-09-2019	GK Techno Solutions	Blank	Inteshwar Add Some New Workers.
5	23-08-2019	1	Ravi Gupta	Installation of Air Conditioner	open	29-08-2019	Hi-Tech Enterprise	Blank	

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Task Summary Employee Wise

Module : Complaint Management

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Task Summary Employee Wise

Summary of All , Employee:- All, from 01/08/2019 to 10/09/2019



No. of Rows :- 3

Show 25 rows

Copy

CSV

Excel

Column visibility

Search:

Sno	Employee	Total Tickets	Open	Closed
1	Baldeep Singh	3	2	1
2	Inteshwar	1	0	1
3	Ravi Gupta	1	1	0
Grand Total		5.00	3.00	2.00

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All Task Party Wise Product Wise

Module : Complaint Management Software Id : 306 [Home](#) [Log out](#)

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All Task Party Wise Product Wise

All Task Bucket: Party - All , Employee - All , Product - All , Ticket Type - All



No. of Rows :: 5

Search:

SNO	Dated	Task Id	Employee	Title	Status	Target Date	Party Name	Product	Description
1	23-08-2019	1	Ravi Gupta	Installation of Air Conditioner	open	29-08-2019	Hi-Tech Enterprise	Blank	
2	26-08-2019	2	Baldeep Singh	Payment Collection	open	27-08-2019	Aarav International	Montra Cycle	100000 payment remaining Collect and Submit to accounts department
3	29-08-2019	6	Baldeep Singh	Visit	open	05-09-2019	Wago Private Limited	Blank	Baldeep, you want to know to meet with Sanwood India and Linear Ways India Client on 05/09/2019.
4	20-08-2019	4	Baldeep Singh	Increase Production Speed	closed	20-08-2019	Hi-Tech Enterprise	Hercules Cycle	Speed up production. We have to deliver to Party 10000 Items today.
5	29-08-2019	5	Inteshwar	Requirement New Workers	closed	01-09-2019	GK Techno Solutions	Blank	Inteshwar Add Some New Workers.

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Thanks

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